

1.- Who is responsible for processing your personal data?

Identity of the controller: AGC Pharma Chemicals Europe S.L.U.

VAT number: B-67097477

Postal address: Camí de la Pomereda, 13, de Malgrat de Mar, 08380, Barcelona (Spain)

Phone number: (+34) 93 766 97 00

Email address: apce.malsm.datprot@agc.com

2.- What are the purposes of processing your data?

We process the data you provide us with through our website in accordance with the following purposes:

To answer to your possible questions, as well as to respond to your request to receive more information about our participation in the CPHI Frankfurt.

To guarantee the correct technical operation of the website and, if you authorize it, in accordance with our Cookie Policy.

To be able to send you offers about our products and services, as well as information related to our sector in the event that you authorize us to do so.

Use them for any other purpose required or permitted by applicable law or for which you have given your consent.

3.- What is the legitimacy for the treatment of your data?

The legal bases for processing your personal data are: (a) a pre-contractual and/or contractual relationship; (b) if necessary – for the purposes of legitimate interests pursued by AGC Pharma Chemicals Europe S.L.U.; (c) when you have provided your consent; and (d) if necessary – to comply with the legal and regulatory obligations of AGC Pharma Chemicals Europe S.L.U.

4.- How long do we keep your personal data?

The data obtained will be kept for as long as your relationship with us is maintained, and even after the termination of this for the period necessary for the

formulation, exercise or defense of claims, and legal and contractual obligations, always being duly blocked.

5.- Who do we share your data with?

Depending on the purposes for which we collect your personal data, we may disclose it to the following categories of recipients:

- Authorized staff by AGC Pharma Chemicals Europe S.L.U. or its representatives acting on behalf of AGC Pharma Chemicals Europe S.L.U., who are subject to the General Data Protection Regulation;
- Regulatory authorities or other third parties, in accordance with Applicable Data Protection Laws;
- Third parties (service providers that process information as data processors, under the instructions of AGC Pharma Chemicals Europe S.L.U.). All of that after taking all the necessary measures to ensure that we can share such information and by entering into an order processing contract, in accordance with Applicable Data Protection Laws.

We process your data within the European Economic Area (hereinafter “EEA”) and we generally use service providers located within the European Economic Area or countries whose Data Protection Laws are deemed to provide adequate protection.

If we need to transfer personal data to service providers outside the European Economic Area (EEA) or in countries that have not been identified as providing an adequate level of protection, we will do so only if data protection is sufficiently guaranteed.

Such guarantees may include:

- Standard contractual Clauses approved by the European Commission. The Standard Clauses provide sufficient guarantees safeguards to meet the adequacy and security requirements of the GDPR or
- Certifications which demonstrate that third parties outside the EEA process personal data in a way that is consistent with the GDPR. These certifications are approved either by the European Commission, a competent supervisory authority or a competent national accreditation body in terms of GDPR.

We will not sell or disclose to third parties any personal information or data collected on our website, that could directly or indirectly identify you.

6.- What are your data rights?

- Right of access to your personal information: You have the right to request confirmation of whether AGC Pharma Chemicals Europe S.L.U. is processing your data and, if so, to have access to that data.
- Right to request rectification of inaccurate personal data or supplementation of incomplete personal data.
- Right to request the deletion of your data.
- Right to request the limitation of the processing of your personal data: Right to request limitation of their treatment, in which case we will only keep them for the exercise or defense of claims.
- Right to object the processing of your personal data: AGC Pharma Chemicals Europe S.L.U. will stop processing personal data, with the exception that they must continue to be processed for legitimate reasons or for the exercise or defense of possible claims.
- Right to data portability: if the users wish their data to be processed by another company, AGC Pharma Chemicals Europe S.L.U. will provide them with the portability of their data to the new Data Controller.
- Right not to be subject to a decision based solely on automated processing of personal data.

In the event that you have given consent for a specific purpose, you have the right to withdraw it at any time, without affecting the lawfulness of the processing before its withdrawal.

If you want to exercise your rights, please contact us by writing to us at AGC Pharma Chemicals Europe S.L.U., Camí de la Pomereda, 13, de Malgrat de Mar, 08380, Barcelona (Spain) or sending an email to apce.malsm.datprot@agc.com . If there are doubts about your identity, it may be necessary to provide a copy of your ID or equivalent identification document which proves the identity and is considered legally valid. You can use the models and forms on the rights referred to above by going to the official page of the Spanish Data Protection Agency (<https://www.aepd.es/reglamento/derechos/index.html>).

You also have the right to lodge a complaint directly with the supervisory authority, specifically the Spanish Data Protection Agency

(<https://sedeagpd.gob.es/sede-electronica-web/vistas/formNuevaReclamacion/reclamacion.jsf>), and with other competent authorities, for any complaints about data protection.

7.- How do we keep your information safe?

In order to ensure the security of the personal data, AGC Pharma Chemicals Europe S.L.U. use appropriate technical or organisational measures to ensure appropriate security, in accordance with Applicable Data Protection Laws. In any case, AGC Pharma Chemicals Europe S.L.U. shall take appropriate technical and organizational measures, both at the time of the design of the processing system and at the time of the processing itself, particularly in order to maintain security and thereby to prevent any unauthorized processing. However, although we use such security measures, the user should be aware that Internet security measures are not foolproof. AGC Pharma Chemicals Europe S.L.U. is not responsible for the actions of third parties who access these data and information by violating these measures.

8.- Privacy

The professionals who work at AGC Pharma Chemicals Europe S.L.U. and have access to personal data, shall not disclose or make use of any information that might be given to. All information provided to us will be treated, in any case, as confidential, and shall not be used for purposes other than those related to related to the processing of your requests and the services provided by AGC Pharma Chemicals Europe S.L.U., as appropriate. In this regard, we shall not disclose or reveal any information about your claim, the reasons of the required advice or the duration of the provided service.

9.- Links to other websites

Please note that our website may contain links to other websites. We are not responsible for their privacy practices. This website Privacy Policy applies only to our website. We encourage you to pay attention when you leave our website

for the website of such third parties and to read the privacy policy relating to that website.

10.- Use of social media

AGC Pharma Chemicals Europe S.L.U. is currently present in some of the main social media and assumes to be responsible for processing the personal data you provide to us.

AGC Pharma Chemicals Europe S.L.U. will treat your personal data on each social network according to the rules they set in their own privacy policies. AGC Pharma Chemicals Europe S.L.U. can therefore provide followers on social media platforms with information relevant to our activities, events and related matters, including follower assistance through the social media channels.

AGC Pharma Chemicals Europe S.L.U. shall not collect data from social media, unless you give us your express consent.

11.- Children's Privacy

This website is not intended for children under eighteen (18) years old, without parent/guardian permission. In this regard, we do not knowingly collect data relating to children. If you become aware that your child or any child under your care has provided us, directly, with information without your consent, please contact us sending an email to apce.malsm.datprot@agc.com.

12.- Updates and Amendments to our Privacy Policy

Only use personal data in accordance with with the current privacy policy in force at the time. AGC Pharma Chemicals Europe S.L.U. reserves the right to modify this privacy policy at any time. If we decide to change our Privacy Policy, we will post those changes on our website to keep you aware of what data we collect, so please review it frequently. If we make material changes to this Privacy Policy, we will notify you by email, as long as we have your email address. At this stage you will be given the option to authorize other uses or disclosures of data provided at the original point of collection. In the event that any clause of this Privacy Policy is annulled or held to be invalid, the remaining conditions shall nevertheless remain full force and effect, ensuring its validity and effectiveness, in accordance with current legislation applicable at all times.

13.- Additional Information

For commercial communication and/or emails exchanged with AGC Pharma Chemicals Europe S.L.U. we inform you of the following:

Any email from AGC Pharma Chemicals Europe S.L.U may contain confidential or privileged information. Please let us know if you are not the intended recipient. You must not use, disclose, distribute, copy or retain the message. Your email address together with any personal information you provide to us are processed by AGC Pharma Chemicals Europe S.L.U., acting as Data Controller, in order to manage and maintain the contacts that may come as a result of the relationship you have built with us. The legal basis for the processing of your data in connection with the fulfilment of a contract or other legal act. The retention period of your personal data is determined by duration of the provision of the services to you.

For more information or to exercise your right of access, right to rectification, the right to erasure, right to restrict processing, the right to object to processing and data portability, in those cases in which it is possible, by written notification, together with a copy of your ID to verify your identity: AGC Pharma Chemicals Europe S.L.U., Camí de la Pomereda, 13, de Malgrat de Mar, 08380, Barcelona (Spain), or by email apce.malsm.datprot@agc.com . We hereby inform you that you can file a claim with the Spanish Data Protection Agency through the website <https://www.aepd.es>, especially when you have not obtained satisfaction in the exercise of your rights.

Last update: 11/10/2022